



Ombwdsmon
Ombudsman
Cymru · Wales

What we do when we get your complaint about a public body in Wales

Easy Read Factsheet

This document is available in Welsh and English. You can write to us in Welsh and we will reply in Welsh. This will not lead to a delay in responding.

ask@ombudsman.wales

0300 790 0203 Our phone line is open 10am-12:30pm and 1:30pm-4pm Monday – Friday