



Equality plan survey

We want to know what you think

Mae'r ddogfen hon hefyd ar gael yn y Gymraeg/ This document is also available in Welsh



July 2026

How to use this document



This is an Easy Read version of: **Open consultation.**
Our draft Equality Plan 2026-2029.



You might need help to read it. You can ask someone you know to help you.



Where the document says **we**, it means the **office of the Public Service Ombudsmen for Wales**. For more information contact:

Website: ombudsman.wales



Hawdd ei Ddeall Cymru
Easy Read Wales

[Easy Read Wales](#) made this Easy Read document.
[Click here to tell us what you think.](#)

About this survey



Please read the Easy Read version of our Equality Plan before answering these questions.



We welcome all views and will use them to make the final plan.



Please share your views by **12pm midday on 24 September 2026.**



You can complete our online form:
www.surveymonkey.com/r/Z52QNQV



You can email your answers to
communications@ombudsman.wales



Or you can post it to:
Public Services Ombudsman for Wales
1 Ffordd yr Hen Gae
Pencoed
CF35 5LJ

About your information



We must follow laws about how we use and store your personal information.



We use people's answers to make reports or post on the internet.



If you do not want us to do this, please tell us.



If you would like to know more about how we use your information, please contact us.

Email: information.request@ombudsman.wales

Questions

Pages 15 to 32.

Please read our **5 equality objectives.**



1. Please can you tell us your views about each objective:



Objective 1. Make sure more people know about us and our services.



Objective 2. Make sure people can easily use our service.



Objective 3. Help to improve public services so they support people at risk and groups who are often left out



Objective 4. Make sure we have diverse staff.



Objective 5. Support diversity and inclusion in our workplace.



2. Do you think these objectives cover everything to do with treating people equally and fairly?



Do they include everyone?

Yes

No



If you said no, what else should we do?



3. Are there any other ways we can check how our work is making a difference?



4. What effects will the plan have on the Welsh language?

For example, chances to use it, and treating it fairly to English.



5. How could we improve the plan so Welsh can be used more?



6. How could the plan be changed to stop any bad effects on the Welsh language?



7. Do you have any other comments you would like to share?