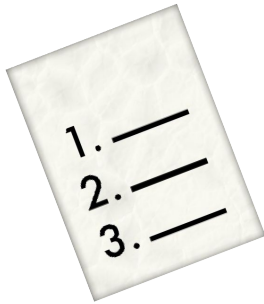




**Ombwdsmon
Ombudsman**
Cymru · Wales



Please use this form to:



- talk or complain about our service or



Please let us know if you need help to fill in this form.

Mae'r ffurflen hon hefyd ar gael yn y Gymraeg.
This form is also available in Welsh.

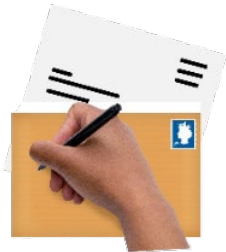


Part A

About you



Your name:



Your address:



Email:



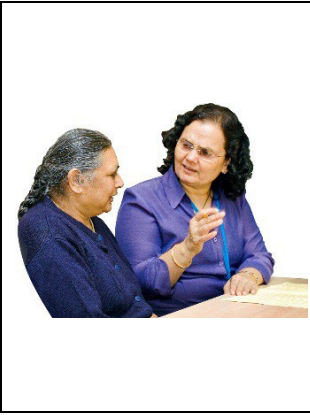
We will normally contact you by email.



Phone number:



Ombudsman case number:



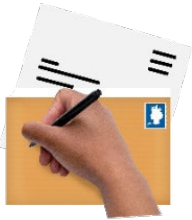
Part B

Are you completing the form for someone else?

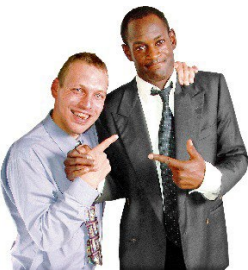
Please put their details here:



Their name:



Address:



How do you know them?



Why are you making a complaint for them?



Sign here if:

- **you want to complain**
- **you are happy someone has completed the form for you**

Sign:



Ombwdsmon
Ombudsman
Cymru · Wales

Part C

This is about what you want to say about the Ombudsman's work



What is your complaint about?





Has this made you suffer?

Please say how:



When did this happen?



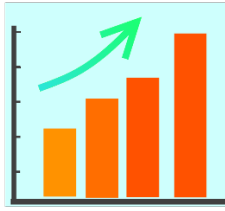


Have you tried to put this right yourself?



Who did you deal with?





How can we put things right or make our service better?





Part D

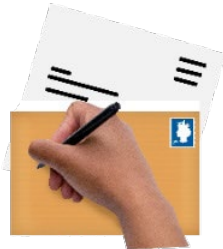
List any papers or extra information you send to us here:





You can email this form to us:

Feedback@ombudsman.wales



Or post it to:

Feedback Manager

Public Services Ombudsman for Wales 1

Ffordd yr Hen Gae

Pencoed

CF35 5LJ



**If you need to speak to someone our
number is:**

0300 790 0203