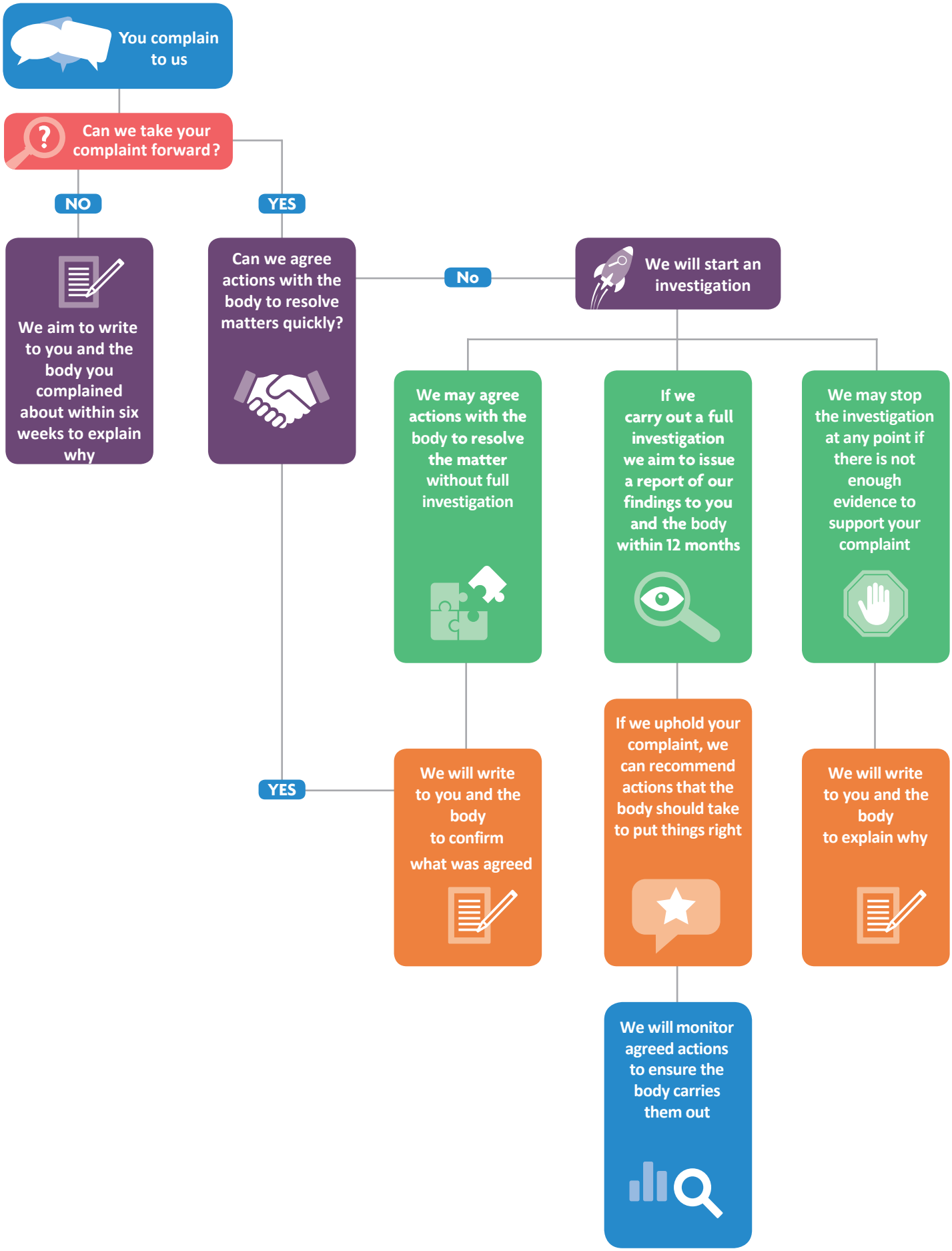
How We Deal With Your Complaint about a Public Service Provider

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PUBLIC SERVICES OMBUDSMAN FOR WALES