



This fact sheet is about: Car parking fines



Councils can fine you if you break car park rules or if you drive in a bus lane.



What do you do before you contact the Ombudsman?



If you think the Council is wrong in making you pay, you should appeal to the Traffic Penalty Tribunal.



and the Magistrates Court.



What can the Ombudsman do?

We can do something if:



- you complain about the bailiffs.



What can't the Ombudsman do?

We cannot:



- change how much you must pay if the Council is right.



- look at a complaint about a private company car park.



Things to think about



The Ombudsman can tell the Council what we think it should do if we think it has done something wrong.



More information



You can appeal the fine with the **Traffic Penalty Tribunal**

Phone 0800 160 1999 or go to:

www.trafficpenaltytribunal.gov.uk



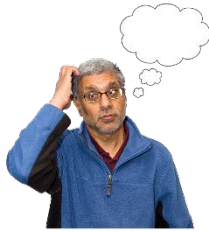
The Citizens Advice Bureau provides free advice and assistance

<https://www.citizensadvice.org.uk/law-and-courts/parking-tickets/>



POPLA considers appeals against private companies. Phone 03301 596 126

www.popla.org.uk/default.htm



If you are still not sure if the
Ombudsman can help, contact us.



How to contact the Ombudsman



0300 790 0203



ask@ombudsman.wales
www.ombudsman.wales



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