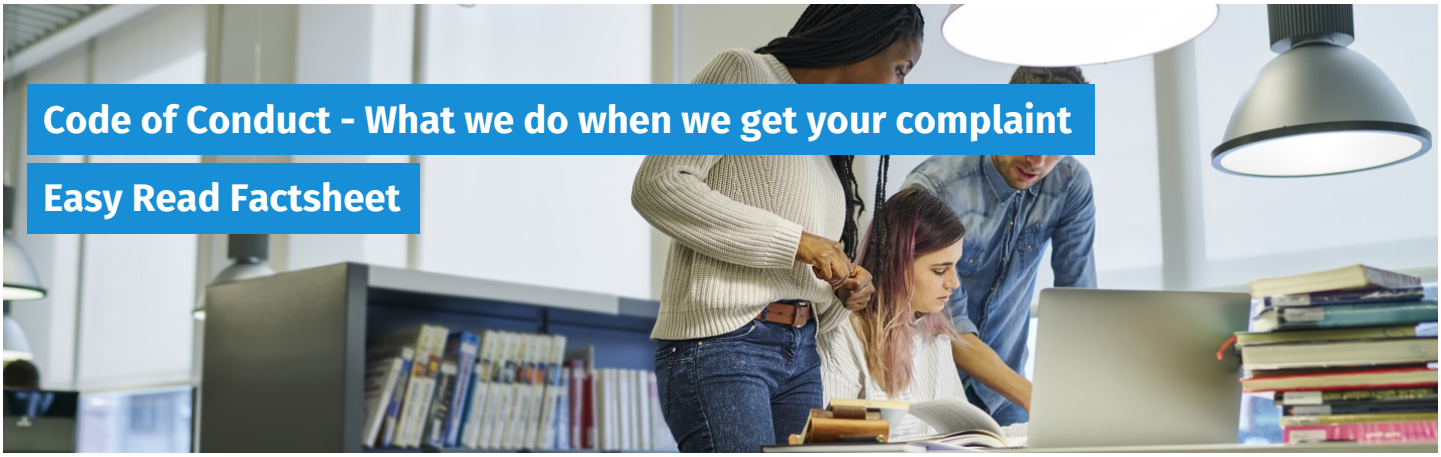
Ombudsman
PUBLIC SERVICES OMBUDSMAN FOR WALES



Code of Conduct - What we do when we get your complaint (Easy read)

Download

This document is available in Welsh and English. You can write to us in Welsh and we will reply in Welsh. This will not lead to a delay in responding.

ask@ombudsman.wales

0300 790 0203 Our phone line is open from 10am-4pm Monday – Friday