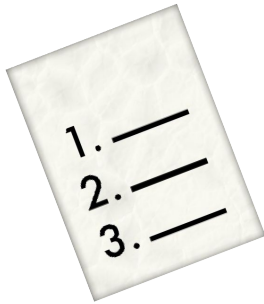




**Ombwdsmon  
Ombudsman**  
Cymru • Wales



**Please use this form to:**



- talk or complain about our service or



Please let us know if you need help to fill in this form.

Mae'r ffurflen hon hefyd ar gael yn y Gymraeg.  
This form is also available in Welsh.

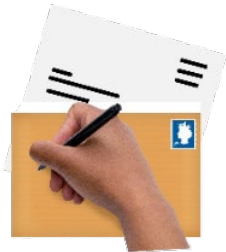


# Part A

## About you



Your name:



Your address:



Email:



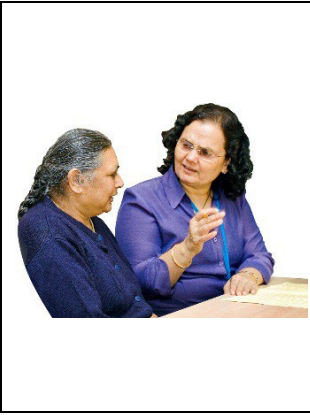
We will normally contact you by email.



**Phone number:**



**Ombudsman case number:**



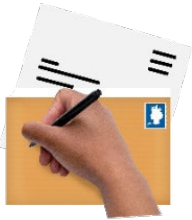
## Part B

Are you completing the form for someone else?

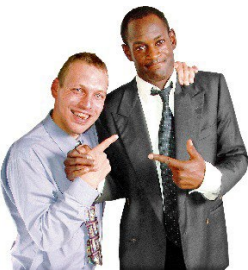
Please put their details here:



Their name:



Address:



How do you know them?



**Why are you making a complaint for them?**



**Sign here if:**

- **you want to complain**
- **you are happy someone has completed the form for you**

**Sign:**



**Ombwdsmon  
Ombudsman**  
Cymru · Wales

## Part C

This is about what you want to say about the Ombudsman's work



What is your complaint about?





**Has this made you suffer?**

**Please say how:**



**When did this happen?**





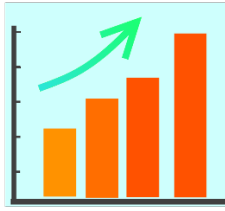
**Have you tried to put this right yourself?**



**Who did you deal with?**







**How can we put things right or make our service better?**





## Part D

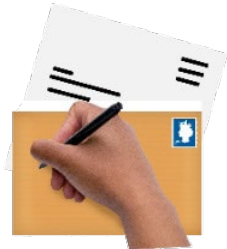
List any papers or extra information you send to us here:





**You can email this form to us:**

Feedback@ombudsman.wales



**Or post it to:**

Feedback Team

Public Services Ombudsman for Wales

1 Ffordd yr Hen Gae

Pencoed

CF35 5LJ



**If you need to speak to someone our  
number is:**

0300 790 0203